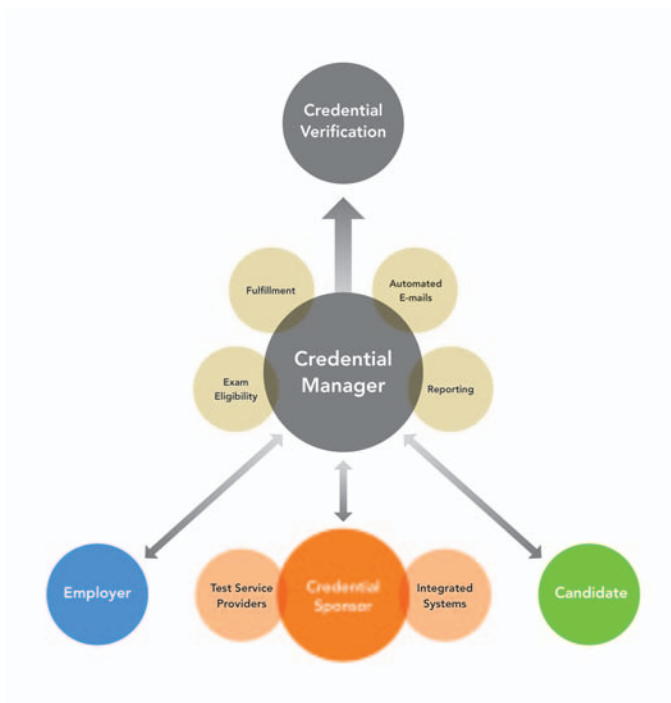


Credential Manager



Credential Manager is a comprehensive, end-to-end solution that streamlines every aspect of credential program management, making life easier for you and your candidates.



Integral7 Credential Manager™ is a hosted solution that automates and simplifies the management of your credential program. All your data sources—test service providers, learning management systems, internal business systems—are seamlessly integrated using sophisticated import routines that ensure data accuracy, eliminate duplicate records and automatically reject incorrect data. Intuitive configuration tools help you automate program steps and candidate communications, while versatile customer service and workflow features make it easy to manage candidate requests, e-commerce transactions and fulfillment. Finally, powerful reporting capabilities track exam success, detect fraud, identify opportunities for targeted marketing and help define strategies for program growth. Whether you deliver 1,000 exams a year or 1,000,000 exams a year, Integral7 Credential Manager provides the automation and self-service functionality you need to reduce your program costs and increase your program revenue.

Upgrade with Credential Verification.

Boost your market presence and prevent fraud by adding Credential Verification Solutions that work seamlessly with Credential Manager to offer authentication services to candidates and employers.

Be our guest.

On-site software solutions often lead to new problems, from increased hardware needs to endless and unpredictable IT staff costs. In contrast, Credential Manager is a fully hosted solution, requiring nothing more on your end than a common web browser. Your data and our software are housed at a tier-one data center with unmatched system uptime and reliability, including daily backup, multiple power sources, and 24x7 digital and physical security. We work tirelessly to keep our staff and infrastructure at the forefront of the industry, and frequent upgrades to our system mean frequent—and free—upgrades to yours. You can be confident that as your credential program grows, Credential Manager will grow right along with it—at no added cost.

The industry's best at your back.

The Integral7 team combines the expertise of leaders and innovators from the certification and data management industries. Having created the very computer-based testing technologies on which our business is focused, we possess a uniquely intimate knowledge of the credentialing industry—and we share that knowledge with you. Credential management is all we do, and our expertise is at your fingertips when using our technology and working with our staff. Our clients work with our Technical Account Managers, experts with profound working knowledge of our products and services and of credentialing industry best practices. We emphasize a consultative approach to help you make the most of Credential Manager and realize maximum program growth. We continually upgrade our software based on input from our clients

The screenshot shows the 'Certification Progress' overview for Mark Wilms - ACME104305. It features a table with columns for Status, Enrolled, Certified, and Expires. The table lists various certification categories such as Acme Core Technologies, Acme Academic, and Acme Information Technology Family. A legend at the bottom indicates the status of each certification: Not Enrolled (white), Enrolled (blue), Certified (green), and Expired (red).

Category	Item	Status	Enrolled	Certified	Expires
Acme Core Technologies	Fundamental Technologies	Certified	5/3/04	11/17/06	11/17/07
	Certified System Engineer	Expired	5/3/04	6/18/06	6/18/07
Advanced Technologies	Certified Enterprise Engineer (E300)	Certified	4/3/07	-	4/3/07
	Certified System Architect				
Acme Academic	Acme Sales and Training				
	Certified System Instructor	Expired	12/7/04	2/12/05	2/12/06
Acme Information Technology Family	ACME Generalist				
	ACME Knowledge Specialist				

Certification Progress Overview

The screenshot shows the 'Detail of candidate's progress for specified credential' for Mark Wilms - ACME104305. It displays the current status as 'Certified' and provides a detailed view of the 'Current Program Requirements' for the 'Certified Enterprise Engineer' certification. The requirements are listed as 'ACSE (v2) Complete All. Valid beginning 09/01/2005.' and include sub-requirements like 'Developer Requirement Complete 1', 'Intrusions Complete 2', and 'Certified System Engineer'. A legend at the bottom indicates the status of each requirement: Not Attempted (white), Attempted (blue), Completed (green), and Expired (red).

Requirement	Status
ACSE (v2) Complete All. Valid beginning 09/01/2005.	Completed
Developer Requirement Complete 1	Completed
(111-114) Acme System Developer	Completed
(111-114) Acme System Developer	Completed
Intrusions Complete 2	Completed
Certified System Engineer	Completed
(111-116) Acme System Architect	Completed
Intrusion Detection Professional (v1.1) The required response is [YES]. You have not responded. Click to respond.	Not Attempted

Detail of candidate's progress for specified credential

Key Benefits

- Boost revenue and drive growth with streamlined enrollment and completion
- Slash costs and simplify management with 24x7 automation and self-sufficiency
- Increase participation and improve service to candidates and partners
- Identify opportunities for improvement with insightful reporting tools
- Access data securely from your browser, anywhere
- Simplify international program management with localization, regional reporting, and local-language browser access
- Safeguard and enhance credential value when you add publishing and authentication services with Credential Verification

Key Features

Comprehensive program management

- Customer service portal for administrators and customer service representatives
- Online credential program configuration tools and automated requirement processing
- Data source management: data exchange and error-checking with sources, including test service providers, association management systems, learning management systems, fulfillment houses and more
- Comprehensive data analysis and reporting providing insights to better manage the program – save costs, grow completion rates, increase revenue

Candidate communication and self-service

- Automated candidate communication
- Application and eligibility management
- Continuing education and recertification management
- Comprehensive candidate portal
- Option to add authentication services with Credential Verification

Data and systems management

- Hosted solution with tier-one data center security, uptime, and backup services
- No new IT budget required
- Integration with CRM, AMS and accounting systems

Industry expertise

- Expert consulting to help meet client goals and expand programs
- Unparalleled knowledge and experience

See for yourself.

The best way to appreciate all that the Integral7 solutions can do for you is to take a test drive.

For more information and a live demonstration, call or visit our website.



(888) 754-3600
www.integral7.com

CANDIDATE FEATURES

Credential status and history

- Review credential status
- Review credential & renewal requirements
- Review complete candidate history

Personal information update

- Review & update demographic information
- Report completed program requirements
- Affiliate with a business partner

Online applications

- Credential program applications
- Exam applications
- Renewal & recertification applications
- Other forms defined by the sponsor

Online payment

- Credit card payment processing
- Options for check, invoice & wire transfer
- Email confirmation of payment

Automated, secure communication

- Receive automated emails with relevant information to help complete credential
- Receive automated credential expiration warning emails
- Opt in & out of automated program emails
- Communicate with customer service via a secure, web-based system

Credential verification services

- Publish Credential: candidates securely publish their credentials to employers & other stakeholders
- Credential Check: candidates provide permission for employers or other stakeholders to pull authenticated credentials

More

- Secure, 24x7 login
- Order additional certificates
- Candidate interface offers multiple language support for global programs

STAFF FEATURES

Customer service

- Workflow tools including candidate, incident, payment & fulfillment queues
- Candidate information review & update
- Candidate results & certification status review and update
- Candidate de-duplication & merge management
- Complete history of transactions for each candidate
- Unified candidate & customer service tools

Program administration

- Visually create & update program rules; includes support for complex rules
- Program rules include exams, applications, payments & other requirements such as transcripts, letters of reference, work experience, continuing ed, etc.
- Credentials automatically granted based on program rules

Eligibility and fulfillment management

- Exam eligibility records are automatically sent to test service providers
- Fulfillment information is automatically sent to fulfillment providers

Continuing education management

- Tools for managing continuing education sources, credits, conversions & other options
- Self-reporting of continuing education progress by candidates

Recertification management

- Automated expiration warning emails provide reminders & steps for credential renewal
- Recertification rules are created & updated like program rules
- Recertifications are automatically granted based on completion of recertification rules

E-commerce with instant credit card processing

- Form-based e-commerce collects fees for candidate activities
- Support for payment by check, invoice & wire transfer
- Services like certificate re-order & publish credentials can generate additional revenue

Automated communication

- Automated event-based emails provide reminders & relevant info to pull candidate through process
- Web-based incident system allows customer service to respond to candidate requests
- Web-based incident system provides communication history and allows private comments in candidate records

Reporting

- Over 150 predefined reports help you increase revenue, save costs & expand your program
- Dashboard reports for executives
- Item analyses for psychometricians
- Exam results, fraud detection reports & more

DATA & SYSTEMS MANAGEMENT

Hosted solution

- Frequent software updates
- Tier-one data center provides unmatched security, uptime & backup services
- Data center meets regulatory requirements including SAS-70 Type II & many others
- No new IT budget required: IT personnel & software and hardware upgrades included
- Hosted solution offers financial savings & predictable yearly costs
- Small and large credential sponsors benefit by outsourcing this IT function

Data import and cleansing

- Automated results import from test service providers
- Sophisticated, time-tested error-checking automatically returns bad records
- Automated de-duplication
- Data feeds from learning management systems, association management systems, & other third-party services and software

Security

- Tier-one data center provides unmatched physical & digital security
- Client-defined role-based user access
- All data transmission secured via SSL

Data Exchange & Integration

- Test Service Providers
- Association Management Systems
- Learning Management Systems
- Accounting Packages
- Fulfillment Vendors
- More

Integral7 is the market leader in on-demand credential management services. The Integral7 Credential Bureau supports comprehensive solutions to organizations administering credentials, individuals holding or pursuing credentials, and employers seeking to hire those individuals. Whatever the task—from managing programs to tracking candidate progress to verifying credentials for employment—the Integral7 solutions deliver timely results, increased efficiency and reduced costs through automation and 24x7 self-sufficiency.

Founded in 2001, Integral7 combines the expertise of leaders from the certification and data management industries. Together, they have forged a company committed to innovation, reliability and customer service.

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